



SUPERVISED PLAY - JUNIORS

VOLUNTEER TERMS AND CONDITIONS

Lone Wolf Golf Club relies on our committed group of volunteers to provide the excellent experience that our golfers have come to know and enjoy. Without volunteers, we would not be able to provide all of the programs and services we currently enjoy.

One of the areas that is supported entirely by Volunteers is our Junior Programs. In order to build and develop Junior Golf, Juniors need to be able to get out on the course to play. Many Juniors do not have adult friends and family who golf and can take Juniors on the course. This is the purpose of Supervised Play for Juniors, to help Juniors get out on the course to play with other Juniors, learn proper etiquette and respect for other players and the course.

This program falls under our Volunteer Program and as such, the terms and conditions of that program are in effect. Due to the nature of this role, working with Juniors, there are some additional requirements and a specific Code of Conduct for these volunteers.

Supervised Play Volunteers will book weekly tee times on Mondays (depending on the popularity of the program, this could expand to other weekdays) at a time that fits their individual schedule. Up to 4 Juniors can then register to participate in these tee times. The Volunteer will then take the registered Juniors for a round (9 or 18 holes depending on Volunteer time/preference and skill/caliber of Juniors).

Volunteers are not required to have extensive (or any) golf skill or experience. Volunteers will not be golfing unless they are paired with only 1-2 Juniors and based on the age and skill of the Juniors, are not required to provide shot to shot direction and support. At no times will there be more than 4 golfers or the supervision and support of a Junior is impeded by the Volunteer's golf game.

All that is required is to be able to ensure Juniors are safe, supervised, encouraged and supported through their round. Basic orientation will be provided so Volunteers are aware of the basic etiquette, course layout, basic golf terms and how to support children in sport.

Supervised Play Volunteers will:

- Commit to Follow the Code of Conduct outlined in this document;
- Complete appropriate paperwork, including a Criminal Record Search;
- Complete an orientation session;
- Set a good example of good sportsmanship and respect for Juniors;
- Report any issues or concerns to a Lone Wolf Golf Club Supervisor, including any behavioural challenges with Juniors;
- Commit to scheduling at least 6 tee times throughout the season by contacting the Pro Shop; and
- Remain with Juniors until they are picked up by a parent/guardian or care is transferred to Lone Wolf Staff member.

Lone Wolf Pro Shop Attendants will:

- Contact the Volunteer at least 2 hours prior to the tee time should there be no Juniors registered for the tee time;



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- Contact the Volunteer in cases of inclement weather to determine whether tee time will be cancelled and contact any registered Juniors should the tee time be cancelled;
- Provide the Volunteer a golf cart to use during the round;
- Attempt to solicit enough information to match groups of similar age and skill, as is reasonably possible given number of Juniors registering and available tee times;
- Contact parent of Junior upon request from Volunteer; and
- Register Juniors, ensuring we have names, waivers and parent phone numbers for each of the Juniors who are participating.

Juniors (and/or parents/guardians) will:

- Have the maturity and basic golf skill to be able to participate with limited shot by shot instruction;
- Contact the Pro Shop to register for available Supervised Play tee times, including days of inclement weather except where a public announcement has been made to close the course;
- Attend all tee times Junior is registered for, or provide at least 3 hours of notice if they are not able to attend (A warning will be given for the first no show, 2 no shows will result in Junior not being eligible to participate);
- Following the direction of the Supervised Play Volunteer, acting respectfully to other golfers, Volunteer and the course (Juniors who are deemed not be acting consistently with these expectations will not be eligible to participate.);
- Have the required fitness and endurance to walk (Juniors will not be riding in or provided golf cars but will be provided walking carts should they wish to use them.);
- Bringing appropriate snacks and beverages (or money to purchase such items); and
- Coming at the identified time or within 30 minutes of being contacted to pick up Junior.

As these positions engage with impressionable children on behalf of Lone Wolf Golf Club, Volunteers deemed not to be acting according to the Code of Conduct, not completing their required tasks to an acceptable level or lacking the necessary qualifications or availability to perform work available may be removed from the Volunteer Program and benefits associated with their position would cease.

Volunteers participating in this program receive one green fee pass for each group they take out to golf. Passes are for the current season, are transferable and expire at the end of the season. Passes have no cash value and will not be refunded, nor should they be sold by the Volunteer for profit.

Any questions with regard to this program can be directed to a Lone Wolf Golf Club Supervisor.



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Supervised Play - Volunteer Code of Conduct

As Ambassadors of Lone Wolf Golf Club, supporting the positive development of Junior Golfers, the Volunteer agrees to the following:

- Demonstrate and coach appropriate golf etiquette, respect for course and equipment, and positive sportsmanship. Treat everyone fairly and with respect, refraining from the use of profanity, or otherwise offensive language; aggressive behaviour; physical restraint or verbal or physical behaviours that constitute harassment or abuse.
- Provide a safe and fun environment for Juniors, always remembering that the golf is for and about the Juniors, not the Volunteer. Using coaching techniques appropriate for the skill level of the Junior.
- Ensure that activities and behaviours are suitable to the age, experience, ability and fitness level of the individual and are conducted in a safe and responsible manner. Use positive reinforcement and encouragement rather than competition, comparison and criticism.
- Provide appropriate supervision for all Juniors under their care, not leaving Juniors unsupervised before, during and after the tee time until care is transferred to a Lone Wolf staff member or parent/guardian of the child.
- To ensure personal dress and appearance are suitable for the golf course while presenting the highest professional image of our operation and ourselves.
- Arrive for volunteer shifts on time as per the schedule, communicating with a Supervisor as soon as is reasonably possible if unable to attend a shift or attend the shift on time.
- To attend all shifts "fit for duty", not impaired by alcohol or drugs. Volunteers are not to consume alcohol or drugs when supervising Juniors.
- For the protection of the Volunteer, Lone Wolf Golf Club and its staff and Juniors, Volunteers are not to be alone with a single child (not related to the Volunteer) where he or she cannot be observed by others.
- Report any behavioural issues, bullying, harassment, accidents or injuries to Lone Wolf staff.
- Remember that our employees, volunteers and customers will build an impression of you based on their exposure to you at the Club, whether you are on a volunteer shift or not. Inappropriate behavior at the Club, whether on shift or not, may be grounds for removal from the Supervised Play Volunteer Program.

I have reviewed and agree to abide by the Code of Conduct. I understand that failure to apply by the Code of Conduct or any other inappropriate behaviour on or off shift, may result in my removal from the Supervised Play Volunteer Program.

Volunteer Signature

Date Signed

Print Name



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Supervised Play Volunteer Program Contract

Volunteer Name:	<input type="text"/>	Phone:	<input type="text"/>
Email:	<input type="text"/>		
Emergency Contact:	<input type="text"/>	Phone:	<input type="text"/>
Supervisor:	L.J. Lawson	Start Date:	<input type="text"/>

Nature of Volunteer Work being completed:

Supervised Play – Juniors – Taking Juniors for a round of golf (9 or 18) and providing supervision, support and coaching to the Juniors under their care.

Scheduling Agreement:

Scheduling at least 6 tee times over the course of the season where they are available to take Junior golfers on the course. Scheduling of tee times are to occur one week in advance to provide opportunity for Juniors to register their participation. Additional tee times will not require the same level of notice.

Volunteer Benefits (perqs) being provided:

One green fee pass for use in the current season will be provided for each time the Volunteer takes a group out. A group must include at least one Junior not related to the Volunteer and registration to participate in that tee time has been made available to the general public. This does not include rounds of golf with Juniors not coordinated within the Supervised Play Program or tee times that are not utilized due to lack of participation or cancelled by the Volunteer or Lone Wolf Golf Club.

Volunteer Signature

Date Signed

Print Name

Supervisor Signature